## Midland Memorial Hospital COVID-19 Temporary Visitation Policy <u>Update effective 0500 on December 21st and expires 0500 January 4th, 2021</u> <u>unless renewed:</u>

In accordance with Texas Health and Human Services "Emergency Rule for Hospital Response to COVID-19", Midland Memorial Hospital (MMH) has not allowed for open visitation. Recognizing the important role family/friends have in improving patient outcomes, while also protecting the patients in our care, MMH has returned to a policy of allowing limited visitation. Based on the new guidance of "Hospital Visitor Screening & Access in Response to COVID-19" released by Texas Health and Human Services, MMH shall limit visitors allowed in the facility to the extent the hospital determines such limitation is necessary to prevent or control a COVID-19-related health and safety risk. The change in our visitation policy is due to the decrease in COVID-19 cases in Midland County and our safety measures we have in place to mitigate disease transmission. MMH will implement the following visitation rules based on confirmed positive COVID cases in house and continued low community activity:

## **COVID Patients:**

 Patients on our COVID designated units or with a confirmed COVID diagnosis will not be allowed in-person visitation unless there are significant extenuating circumstances.
 The clinical leadership team on the unit will determine if the patient requires a support person\*.

## **Non-COVID Patients:**

- Patients on our Critical Care Unit (ICU/CCU) will be allowed 1 identified support person\* during the hours of 6am to 8pm.
  - All support persons must exit the building at 8pm. A support person who needs to stay overnight would be considered only on a case by case basis for extenuating circumstances.
  - Approvals for overnight stays and exemptions should be directed to the Clinical Manger of the unit.
- \*Support Person is a family member, friend, or other individual who is at the hospital to support the patient during the course of the patient's stay.
- Patients on the Medical/Surgical units will be allowed 1 identified support person\* who may choose to stay overnight.
- Patients in the ED will be allowed 1 support person\* for the duration of their stay in the ED. If the patient is admitted, they would fall under the inpatient visitation guidance of the unit they will be admitted too.
- Most outpatient services will be allowed 1 support person\* for the duration of their stay.
   Endoscopy and Outpatient Testing Center will continue to have restricted visitation based on social distancing guidelines and the inability to wait in communal areas. Any requests for special accommodations or exemptions to visitation need to be addressed to the unit manager.
- Mothers on the Labor and Delivery unit will be allowed 1 support person\* and 1 additional coach/partner for no more than 2 persons at one time during the birthing process. Doulas would be considered a coach and would count towards the 2-person maximum. One support person will be allowed on the Mother Baby unit.

- Pediatric patients will be allowed 2 parents or guardians for no more than 2 persons at one time. 1 parent/guardian may stay with the patient at all times, including overnight.
- NICU limited visitation will follow the most current guidelines.

## Other Guidelines Related to Visitation:

- The only points of entry to the hospital for patients and support persons (visitors) will be the Emergency Department entrance and Main Entrance. The Main hospital entrance will be open from 5am to 5pm, Monday Friday, for all outpatient services and visitors. The ED entrance will remain open 24/7 but should only be used for ED patients and visitors while the Main Entrance is open. No visitors or patients will be allowed to enter the building through badged employee entrances.
- The Craddick Medical Office Building entrance will be open for patients and visitors utilizing services in this building but will not be able to enter the hospital through this entrance and will need to proceed to the main or ED entrance for screening.
- Every visitor who enters the facility will be screened for symptoms with questions listed in the screening process at entrances to the facility. No one who is currently experiencing illness symptoms (fever, sore throat, cough, or shortness of breath) will be permitted to visit patients.
- All support persons coming to the hospital will be screened and need to have a face covering, such as a mask, scarf, or other fabric covering their nose and mouth. Support persons will be required to wear a face covering at all times while in the building, perform frequent hand hygiene, and restrict their visit to only the patient's room as much as possible. While visiting a patient, visitors may remove their mask while maintaining social distancing and not interacting with staff.
- Any support person refusing to or unable to wear a face covering will not be permitted in the building or will be required to leave if already in the building.
- O Visitors may leave the patient room to get food/refreshments as needed from the Market or Giftshop but should limit this as much as possible. Visitors may also leave the building as needed, but it is strongly encouraged to limit travel as much as possible to lower the risk of disease transmission.
- Visitors leaving the building for any reason will have their screening band removed and will be re-screened upon entry.
- Congregating in waiting rooms or lobbies is not allowed. Gathering spaces and waiting rooms will remain closed. Large gatherings of people outside of the building will also be discouraged.
- Support person may be changed based on extenuating circumstances but routine swapping out of visitors is strongly discouraged to reduce the risk of additional exposure.
- No children or person under 18 years of age will be permitted at any Midland Health facilities under any circumstances, unless they are here to receive medical treatment or have been emancipated as an adult and are here in a parental/spousal capacity.

Food, flowers, and other non-essential item deliveries will not be allowed.
 Personal items such as phones, chargers, clothing, glasses, and other essential items will be delivered on an as available basis. Visitors may bring outside food/personal items with them when visiting.

Exemptions may be revoked at any time and without notice based on current hospital conditions.

Visitor restrictions will be evaluated weekly and updated accordingly.